

Inquiry 1: How has the COVID -19 pandemic affected state agencies, interested parties, and the public as it related to transportation matters?

The Department of Public Safety initially tasked with the responsibility of checkpoints at the Louisiana Border and airports all across Texas. Logistically this was a challenge and an opportunity for leadership to manage. This impacted the Highway Patrols' ability to conduct patrols throughout Texas. But, it gave our Troopers a chance to interact with citizens and visitors to the state that they may not have usually had the opportunity to and showcase their professionalism. Since we have stopped all of the checkpoints, the Department has continued regular operations, except for the DL office being by appointment only.